## **ANNEX**

## Fee information document template



## **Fee Information Document**



Name of the account provider: INSIFR

**Account name: INSIFR Personal account** 

**Date: May 2025** 

- This document informs you about the fees for using the main services linked to the payment account. It will help you to compare these fees with those of other accounts.
- Fees may also apply for using services linked to the account which are not listed here. Full
  information is available in [specify names of the relevant pre-contractual and contractual
  documents].
- A glossary of the terms used in this document is available free of charge.

Service	Fee
General account services	
Personal account INSIFR  Includes a package of services consisting of: one free Dutch IBAN account, one free physical card, one free virtual card, free top-ups via bank transfer, and free payments within the Eurozone.	Monthly subscription price: €15 Annual subscription price: €150
Services beyond these quantities will be charged separately.  Payments (excluding cards)	

Standard transactions in euros.	Free	
International payments and currency exchange not supported.		
Cards and cash (coming so	on)	
First physical card	Free	
Replacement card	€10 each	
Virtual card	Free	
ATM withdrawals	Within the Netherlands: €2.50 per withdrawal	
	Abroad: 2% per withdrawal, with a minimum of €2.50	
	Note: Local banks may charge additional fees.	
Overdrafts and related services		
Not applicable – INSIFR does not offer overdrafts or credit lines.	-	
Other services		
Chargeback for disputed payments (coming soon)	€25 per case	
Closed account with remaining balance	€1 per month for account management	

Package of services	Fee
INSIFR Personal Account	€15 per month or
Includes:	month of

	One Dutch IBAN account One physical card (coming soon) One virtual card (coming soon) Free euro payments Free balance top-ups via bank transfer	€150 per year
-	Customer support via app or website	

Services beyond these quantities will be charged separately.

## Information on additional services

Information on fees for services exceeding the quantity of services covered by the package of services (excluding fees listed above)

Service	Fee
Not applicable	-

Comprehensive cost indicator	-
------------------------------	---