## <u>ANNEX</u> Fee information document template



## **Fee Information Document**



## Name of the account provider: INSIFR Account name: INSIFR Personal account Date: May 2025

- This document informs you about the fees for using the main services linked to the payment account. It will help you to compare these fees with those of other accounts.
- Fees may also apply for using services linked to the account which are not listed here. Full information is available in [specify names of the relevant pre-contractual and contractual documents].
- A glossary of the terms used in this document is available free of charge.

Service	Fee		
General account services			
Personal account INSIFR Includes a package of services consisting of: one free Dutch IBAN account, one free physical card, one free virtual card, free top-ups via bank transfer, and free payments within the Eurozone.	Monthly subscription price: €15 Annual subscription price: €150		
Services beyond these quantities will be charged separately.			
Payments (excluding cards)			

Standard transactions in euros.	Free		
International payments and currency exchange not supported.			
Cards and cash			
First physical card	Free		
Replacement card	€10 each		
Virtual card	Free		
ATM withdrawals	Within the Netherlands: €2.50 per withdrawal		
	Abroad: 2% per withdrawal, with a minimum of €2.50		
	Note: Local banks may charge additional fees.		
Overdrafts and related services			
Not applicable – INSIFR does not offer overdrafts or credit lines.	-		
Other services			
Chargeback for disputed payments	€25 per case		
Closed account with remaining balance	€1 per month for account management		

Package of services	Fee
INSIFR Personal Account	€15 per month or
Includes:	monthor

	€150 per	
- One Dutch IBAN account	year	
<ul> <li>One physical card</li> </ul>		
- One virtual card		
- Free euro payments		
- Free balance top-ups via bank		
transfer		
- Customer support via app or		
website		
Services beyond these quantities will be charged separately.		

Information on additional services

Information on fees for services exceeding the quantity of services covered by the package of services (excluding fees listed above)

Service	Fee
Not applicable	-

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